

PRIVACY NOTICE OF THE AUTHENTICATION SERVICES OF RIA

The Estonian Information System Authority (RIA) provides the following authentication services: State Authentication Service (TARA); government SSO service (GovSSO); and the Estonian node of the cross-border authentication infrastructure of the European Union (National eIDAS-Node) (together, 'authentication services'). This privacy notice describes the processing of your personal data by the Estonian Information System Authority when providing the authentication services listed above. The privacy policy of the state portal eesti.ee, including the rights of the data subject (i.e. you), can be found at [HERE](#). The Estonian Information System Authority cares about the security of your personal data and complies with the applicable data protection regulations when processing personal data.



GENERAL INFORMATION The Estonian Information System Authority (RIA/we/us), registry code 70006317, address Pärnu mnt 139a Tallinn Harjumaa 15169, general email ria@ria.ee, data protection email andmekaitse@ria.ee, is the data processor in providing access to the authentication services when processing personal data. The data controller of your personal data is the service provider whose service you wish to access. RIA is the data controller for the authentication service only in ensuring technical security and for logs.



WHICH PERSONAL DATA IS PROCESSED IN THE AUTHENTICATION SERVICES? When processing personal data, RIA is guided by the purposes for which the data is collected and by the principle of the minimal processing of personal data. The following data is processed when providing the authentication services: data that can be used for the identification of the user (in other words, the natural person using the authentication service): authentication certificate, personal identification code or another personal identifier; first and last name; date of birth; country; mobile phone number; commercial registry code or another identifier of a legal person; business name of a legal person; selected language; version of the Web eID web browser extension and the native application version; User-Agent HTTP header, or the information profiling the web browser and device of the user; as well as the data of the authentication process: date and time; application that directed the user to authentication; authentication method; IP address from which the user was directed to authentication; result of the authentication (authenticated or not). When providing the authentication service, RIA also collects data of the authority/service provider that uses the authentication service and its representative to ensure support and better customer service if necessary; the name, personal identification code, email address, and telephone number of the contact person are collected.



ON WHAT BASIS AND WHY DO WE PROCESS YOUR PERSONAL DATA? We process personal data for the purpose of providing the authentication services (as the data processor) and to ensure the security, technical functioning, and development of the service (as the data controller - we only process technical data and logs). We are data processors when providing authentication to another service provider/authority. As a processor, we use the same basis for processing as the controller, that is, the relevant service provider/authority. For EU cross-border authentication infrastructures, we ask for your consent for the transfer. Generally, the basis for processing in the provision of public services is public interest. As a data controller, our processing is generally based on public interest. [The statute of RIA](#) obliges RIA, among other things, to develop and manage the state portal eesti.ee; the data exchange layer of information systems; the document exchange system between authorities; the software enabling authentication, digital signature, and encryption; and the internet-based authentication and signature system. The [Information Gateway Regulation](#) imposes an obligation on the administrator of the information gateway (i.e. the state portal eesti.ee, including the self-service) to store certain data, including logs, in which case the processing of logs is based on the law.



WHO CAN ACCESS YOUR PERSONAL DATA? The authentication data will be delivered in the required volume to the client applications interfaced with the RIA authentication services (i.e. the service provider/authority that requires authentication from the data subject) and to the node of the EU cross-border authentication infrastructure in another Member State (eIDAS-Node) if the corresponding solution has been selected. In the case of authentication using an ID card, Mobile-ID, and Smart-ID, the authentication data will be sent to the external services of SK ID Solutions AS (the separate controller providing the ID card, Mobile-ID, and Smart-ID authentication services) in the following composition: validity confirmation service (serial number of the user's authentication certificate); MID REST API web service (personal identification code and mobile phone number of the user); Smart-ID web service (personal identification code of the user). We always follow the principle of minimal processing of personal data when disclosing data. Only the necessary data - the fact of authentication and the data identifying the identified person - are disclosed. There are certain exceptions when we may transfer data to, for example, public authorities (e.g. for investigations) - see chapter 'Forwarding personal data and processing by data

processors' of the [privacy policy](#) of the state portal eesti.ee for more information about these exceptions. In any case, your personal data will not be disclosed without a legal basis.



HOW LONG DO WE RETAIN PERSONAL DATA? We are guided by the principle that personal data may be processed and stored only for the time necessary for the purpose for which it is collected. RIA stores logs for 18 months. The provider/authority maintains the authentication services in accordance with the time limits set by the provider/authority or by law. You can read more about the processing of personal data by a service provider/agency in the privacy policy of that service provider/agency.



DO YOU HAVE QUESTIONS ABOUT THE PROCESSING OF PERSONAL DATA? More information about the processing of personal data and the rights of the data subject can be found in the [privacy policy](#) of the state portal eesti.ee. In addition, you can always contact our Data Protection Officer with any questions you may have by writing to andmekaitse@ria.ee. We are happy to help! You also have the right to file complaints related to personal data with the Data Protection Inspectorate (<https://www.aki.ee>) and the courts if you believe your rights have been infringed.